

# Resident Impact Assessment

## Procurement of Single Advocacy Service

### Adult Social Services

#### 1. What are the intended outcomes of this policy, function etc?

To deliver a single point of access to a range of statutory and non-statutory advocacy services, primarily for adults, in Islington, including.

- Statutory Independent Mental Capacity Advocacy
- Statutory Independent Mental Health Advocacy
- Statutory Independent Advocacy under the Care Act 2014
- Statutory Deprivation of Liberty Standards – Paid Representatives
- Statutory Independent Advocacy under Liberty Protection Safeguards (TBC)
- Generic and Health Advocacy for People with Learning Disabilities
- Statutory NHS Complaints Advocacy
- Non-Statutory Community Advocacy

The Service will bring together this provision through a single access route, providing an accessible service and continuity of advocacy for service users whilst still seeking to retain access to local distinct advocacy offers.

We intend to procure this service jointly with the London Borough of Camden. See Procurement Strategy for context on this decision.

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#### 2. Resident Profile

The changes proposed affect all adult social care users, and young people where underwritten by relevant legislation (e.g. the Mental Health Act). However the numbers who will be specifically eligible and take up these services is likely to be only a small proportion of these people.

See overleaf for the demographics of our current service user cohort. Note, this information is correct as of 24.06.2021.

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		<b>Borough profile</b>	<b>Service User profile</b>
		<b>Total: 206,285</b>	<b>Total: 158</b>
<b>Gender</b>	<b>Female</b>	<b>51%</b>	<b>59%</b>
	<b>Male</b>	<b>49%</b>	<b>41%</b>
<b>Age</b>	<b>Under 16</b>	<b>32,825</b>	<b>0</b>
	<b>16-24</b>	<b>29,418</b>	<b>11</b>
	<b>25-44</b>	<b>87,177</b>	<b>52</b>
	<b>45-64</b>	<b>38,669</b>	<b>57</b>
	<b>65+</b>	<b>18,036</b>	<b>38</b>
<b>Disability</b>	<b>Disabled</b>	<b>16%</b>	<b>96%</b>
	<b>Non-disabled</b>	<b>84%</b>	<b>4%</b>
<b>Sexual orientation</b>	<b>LGBT</b>	<b>No data</b>	<b>1%</b>
	<b>Heterosexual/straight</b>	<b>No data</b>	<b>60%</b>
<b>Race</b>	<b>BME</b>	<b>52%</b>	<b>39%</b>
	<b>White</b>	<b>48%</b>	<b>29%</b>
<b>Religion or belief</b>	<b>Christian</b>	<b>40%</b>	<b>71%</b>
	<b>Muslim</b>	<b>10%</b>	<b>30%</b>
	<b>Other</b>	<b>4.5%</b>	<b>2%</b>
	<b>No religion</b>	<b>30%</b>	<b>4%</b>
	<b>Religion not stated</b>	<b>17%</b>	<b>27%</b>

### 3. Equality impacts

The proposed procurement will entail the delivering of a number of statutory duties through the provision of independent advocates.

The contract will also include the provision of non-statutory advocacy aimed at improving reach and accessibility of advocacy services, providing advocacy support in situations not covered by legislation, and providing health advocacy.

These services will help ensure that service users in adult social care services (and younger service users where applicable) are not adversely impacted due to their conditions and needs making effective communication of their needs and wants difficult.

The new contract will ensure that all members of the client group who are eligible for statutory advocacy also receive community health advocacy and additional non-statutory advocacy, no matter what part of the social care system they come under.

It is unlikely the service will have a significant impact on other equality impacts although the nature of the adult social care service user population does mean more older people will access the service than the general population.

This procurement is aligned with the objectives of the Council's Challenging Inequalities programme, and we will therefore explore during market and resident engagement means

through which we can improve equality of access to statutory services in the general population, e.g. homeless access to statutory services.

## 4. Safeguarding and Human Rights impacts

The service actively mitigates safeguarding and human rights risks by ensuring the provision of advocates that support service users taking part in safeguarding enquiries and providing advocacy for people detained under the mental health act or who are subject to deprivation of liberty.

## 5. Action

Action	Responsible person or team	Deadline
Align objectives of procurement with those of Challenging Inequalities programme via attendance at meetings and engagement with key stakeholders.	Strategy & Commissioning	October 2022
Embed active mitigation of inequalities of access to statutory services into service specification.	Strategy & Commissioning	October 2022
Regular attendance at Liberty Protection Safeguards Local Implementation Network (LPS LIN) meetings to ensure service specification reflects emerging changes to legislation and practice associated with deprivation of liberty safeguards.	Strategy & Commissioning	October 2022

Please send the completed RIA to [equalites@islington.gov.uk](mailto:equalites@islington.gov.uk) and also make it publicly available online along with the relevant policy or service change.

**This Resident Impact Assessment has been completed in accordance with the guidance and using appropriate evidence.**

**Staff member completing this form:**

Signed: 

Date: 24/06/2021

**Head of Service or higher:**

Signed: \_\_\_\_\_

Date: [Click here to enter a date.](#)